



TIAONG WATER DISTRICT

Brgy. Lalig, Tiaong, Quezon

Tel. No. (042) 545-9170

Email: tiaongwd@yahoo.com

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No.11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No.9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Engr. Perseverando T. Atienza**, Filipino, of legal age, **General Manager C** of the **Tiaong Water District**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **Tiaong Water District**, has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through at ab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHERE OF, I have here unto set my hand this 4th of January, 2024 in Tiaong, Quezon, Philippines

ENGR. PERSEVERANDO T. ATIENZA

General Manager

Tiaong Water District

SUBSCRIBED AND SWORN to before me this 05 JAN of January, 2024 in Tiaong, Quezon, Philippines, with affiant exhibiting to me his/her Driver's License No. D14-99-095930 issued on June 26, 2021 at Tiaong, Quezon.

NOTARY PUBLIC / ADMINISTERING OFFICER

Doc.No. 290

Page No. 58

Book No. 443

Series of 2024


ATTY. ANTONIO C. SILANG

Notary Public

Until December 31, 2024 for Quezon Province

IBP No. 05502/Lifetime/Quezon

PTR No. 1112017/Tiaong, Quezon, 01-02-24

Attorney's Roll No. 45929

MCLE Compliance VII-0014059 / 03-30-2022

Appointment No. 2023-13 (R) NC47

Don V. Robies Cor. St. Maharlika HI-way,
Poblacion II Tiaong, Quezon